Resource Reservation: R&R

ITC Systems' R&R® is a web based resource booking system designed for use in schools, colleges, universities, public libraries and corporate environments.

Functionality

R&R® is a web-based resource booking system designed for use in schools, colleges, universities, public libraries and corporate environments. R&R allows organizations to define the equipment they want end-users and staff to be able to book, determine who manages that equipment and also who can make reservations and for how long. The implementation of R&R quickly optimizes resource utilization, promotes fair access and enforces end-user accountability.

R&R utilizes cutting-edge web technologies that support all major web browsers and provides an intuitive, unchallenging experience to both staff and end-users. There is also an optional Room Availability Display Module to easily publicize the current and future room status.

Attributes can be specified allowing them to make the best choices before making a booking. Valuable time is saved with R&R's intuitive web interface which provides a clear 'at-a-glance' view of availability. You can also define related items which can be booked in conjunction with another item.

Search & Availability

Powerful searching capabilities allow users and staff to quickly find and book exactly what they are looking for in the best way for them whether it is the traditional booking grid, simple booking wizard or via their iPhone, Android or other Smartphone.

Effectively Communicate

R&R allows for communication between staff and users at all booking stages. R&R displays booking instructions/confirmations, cancellation notices, return instructions and overdue reminders which can be sent to users by email, viewed on-screen or printed out.

Benefits

Intuitive easy to use web-based interface

Mobile-friendly interface

Reduce staff and administration tasks

Complete solution with no hidden cost

Applications

Public and Academic Libraries

University & College Campuses

Makerspaces

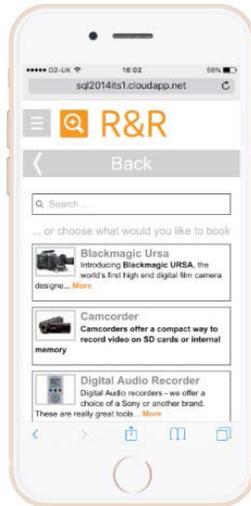Corporate Environments

Computer Labs

Efficiently Issue & Return

With R&R you can quickly manage the physical supply of booked items and accelerate issue and return processes. Simple list views help with preparation and the use of item barcodes speeds up issue and allocation.

Simplify Management

R&R offers a system of devolved administration whereby separate departments can manage and ring fence their own equipment while sharing a common system. This allows multiple departments to be managed from the same R&R system.

Gain Control

R&R allows you to gain control, save time and discover usage patterns. R&R features fully web-based statistics that can be exported into common file formats including Excel, PDF, CSV and many more. R&R also allows you to optimize stock levels and prove return-on-investment.
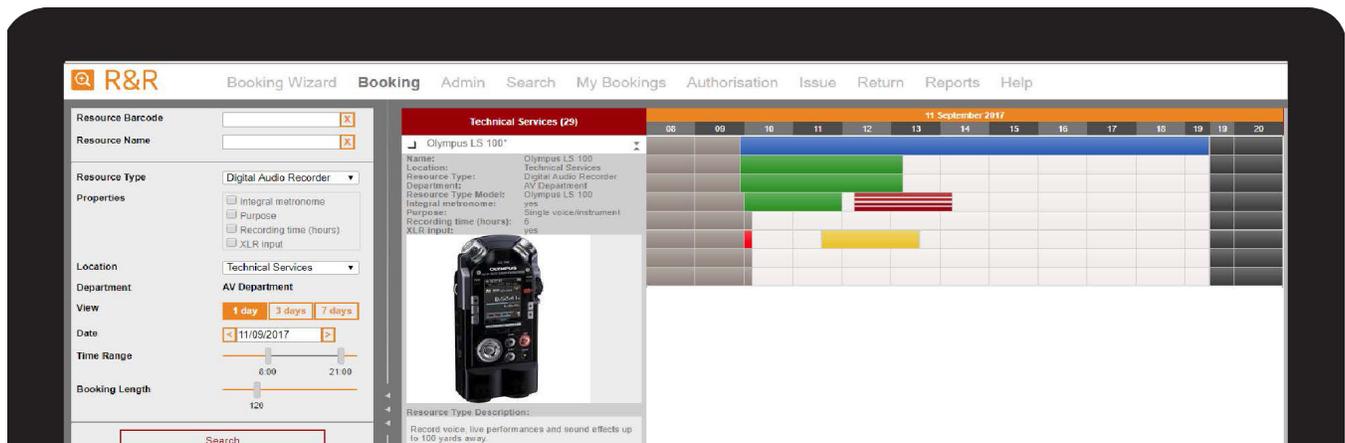
Room Availability

The Room Availability Display module provides an easy way to display the status of rooms. This new module will also allow a QR code to be generated which can simply be scanned to show the availability of a room. Alternatively, if you are using a browser enabled tablet a URL can be used which will display the availability.

Maximize Utilization

R&R's powerful reports can be automated and allow administrators to quickly identify which resources are being used, how often they are booked, for how long and for which types of user. This allows valuable 'real usage' information to be used when planning for the future procurement of costly resources.

Enforce Accountability

R&R empowers users with responsibility for their own booked items. You can inform users and configure instructions and notifications outlining the rules of bookings at all stages. This ensures users are fully accountable for collections, returns and damages. R&R can also be configured to issue fines for late returns.

Why R&R?

R&R is a complete solution with no hidden costs. We operate a simple software licensing model which includes departmental and site-wide licenses. R&R also utilizes cutting-edge web technologies that support all major web browsers and provides a straightforward experience to both administrators and end-users. Through effective tracking and accountability, you can identify the perpetrators of breakages, no shows and lost equipment and therefore prevent unnecessary spending in the future. R&R is the sister product of MyPC, our market leading computer booking system.

For more information, please contact **sales@itcsystems.com**

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