# Computer Reservation: MyPC

*ITC Systems' MyPC is the ultimate computer booking & access management software. This software provides fair and easy access for users and complete control for staff.*

## Overview

MyPC is the ultimate solution for computer booking and access management and is widely used in Education and Public Libraries to help librarians and IT managers have complete control over computer bookings and users' sessions.

This unique handling of user computer bookings allows the optimization and promotion of fair usage while saving staff time.

## Communication

MyPC allows you to effectively communicate with individual users, or all users at any time. You can inform users and configure instruction messages and notifications outlining rules of bookings at all stages. With MyPC, you can print or automatically send email booking receipts to users and staff. It integrates with your library management system to inform users of their library fines and outstanding items, helping you get books back on time and recover costs. Also included is an optionally activated user-surveillance tool to let staff view screens and communicate via free text or predefined messages.

## Search and Availability

Powerful searching capabilities allow users and staff to quickly find exactly which computer they are looking for. Attributes can be specified allowing you to make the best choices before making a booking. Valuable time is saved with MyPC's intuitive web interface which provides a clear 'at-a-glance' view of computer availability. MyPC also features an availability display designed to run on information screens.
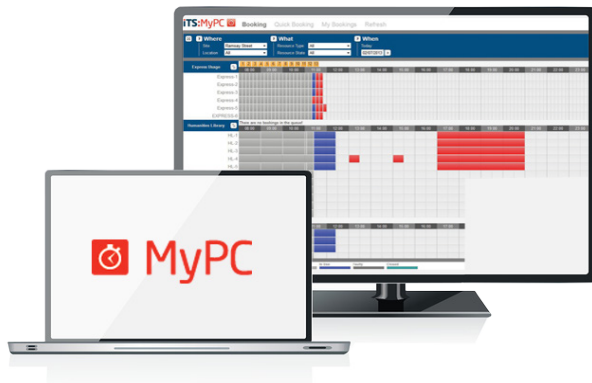
## Benefits

Easy to use interface - filter computers based on locations or features

Multiple booking methods: walk up, smart phone booking, queued, online, staff

Promotes fair usage and messaging functionality

Integration with Library Management System - reminds users to pay fines

Comprehensive reports and usage statistics

Integrated with netZcore Print and PaperCut accounts to provide print/copy benefits to users

## Applications

Public Libraries

Educational Libraries

Computer Labs

Government Offices

## Optimize Utilization

MyPC allows users to view availability of computers reducing conflict and optimizing utilization. With MyPC you can make efficient use of computers in all sites and locations.



## Booking Methods

MyPC allows users to book in the most appropriate method for your organization. This offers walk up, advance, book with staff, mobile booking, and queued booking methods, as well as flexible block booking for staff and tutors. A new quick booking option is also available where you specify the duration and a computer is selected for you.

## Reporting

MyPC provides comprehensive reporting on all aspects of booking types, no shows, attended and booking method summaries. MyPC also reports on computer usage and faulty computers. User reports allow you to view banned users, ban history and a unique user summary which shows how many individuals make use of the computer resources you provide. Statistics can be exported into common file formats including Excel, PDF, and CSV.
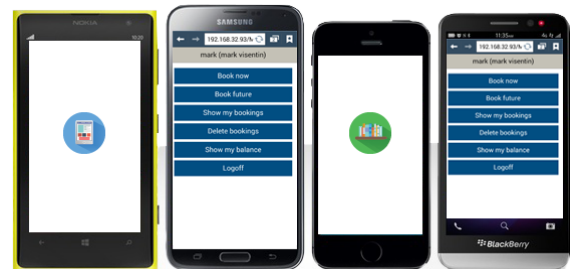
## Simplicity

Booking and administration is easy for staff and users. MyPC features a spreadsheet look and feel, allowing for easy point and click booking and allows booking of computers remotely in any site or location.

MyPC administration and reporting is web based with policies e.g. opening times, holidays and maximum booking length, which are all configurable from a single web browser.

## Flexibility and Control

MyPC integrates with your environment regardless of what network or Library Management System you are using. MyPC's inherent flexibility means there are limitless possibilities for who can book what, whether it be for minutes, hours or even days. MyPC fits straight into your network providing full support for Active Directory, Novell eDirectory and RM. MyPC also fully supports the following client platforms: Windows XP, Windows Vista, Windows 7/8/10, VMware Virtual Desktop Infrastructure (VDI) environments, Mac OS 10.6 or better, and Terminal Servers including Citrix.

It allows you to add your corporate logo and color scheme to the client login (status screen), pop-up messages and booking screens. All of MyPC's text can be internationalized to support any European and North American language.



Now with booking options for iPhone, Android and other Smartphones

## Why MyPC?

A complete solution with no hidden costs that utilizes cutting-edge web technologies to support all major web browsers providing a straightforward experience to both administrators and end users.

Integrated with netZcore PRINT and PaperCut print management software. ITC Systems is an official distributor of MyPC in Canada and the USA with full capabilities to train, install and support every aspect of the software.

For more information, please contact **sales@itcsystems.com**

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